

THE CONNECTION

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LENDING A HAND TO THE GULF OIL SPILL CLEAN-UP

For months since the April 21st explosion on the BP Deepwater Horizon oil rig created a massive oil spill in the Gulf of Mexico, people throughout the Gulf coast region and across the country have been focused on the environmental crisis. What many in the PSC family may not know is that PSC tankermen have been front and center in the Gulf playing a vital role in the clean-up efforts.

"I have been in contact with National Response Corporation (NRC) for about 16 years now, and any time there's an oil spill or a ship aground, they contact me for tankermen," said **Robert Neuman**, Texas Marine Operations Manager. "The day of the explosion, I was contacted by the captain of the NRC *Admiral* who requested two tankerman ASAP to head to Galveston, TX, to board the vessel and head out toward the burning oil rig."

Within two weeks of the explosion, PSC's crew of tankermen working in the Gulf had expanded to nine. "We had seven tankermen aboard six of the NRC boats, and two tankermen working on two of the NRC barges," said Robert. "Since then, I have been working 24/7 with NRC keeping up with all the crew changes, setting up flights and rental cars, and preparing daily log sheets to send in to NRC and our payroll department."

Jason LeJeune is one of the tankermen who has been working to support the clean-up operations. He is a member of



Shown are some of the PSC tankermen who served aboard the NRC *Perseverance* assisting with the Gulf oil spill clean-up: (l. to r.) Joshua Seay from the Houston Tankerman Group and Joel Gandy, Patrick Dupin, and Josh Juneau from the Louisiana Tankerman Group.

the Port Arthur Tankerman Group, and he has worked for PSC for the past seven years. Since early June, Jason has spent time working on one of the NRC barges.

"The boats skimming oil would come to the barge, and we'd offload the oil they had collected," explained Jason. "The skimmer boats would hold about 300 barrels of oil, and the barge we were on could store about 16,000 barrels. We'd offload as fast we could so that they could go back out to skim more oil."

Donald Lane, from our Houston Tankerman Group, has also been working on one of the NRC barges. He has worked for PSC for two years. "Our barge was one of the ones that had boats going on both sides of the barge. We'd have two going at one time, trying to keep two pumps running, and it got real hectic at times. We had six guys, and we were steady going from six in the morning until two or three o'clock the next morning."

In addition to the long days, there were other challenges the PSC tankermen faced while working in the Gulf that they weren't really accustomed to dealing with in their shore-side tankerman roles. "It's a lot more dangerous offshore, dealing with the changing weather conditions and rough seas," said Jason. "We also had problems with seaweed stopping up the hoses, and I wasn't familiar with some of the pumps. I had never fooled with any like that before."

"It was very different, out of the ordinary from everything you're taught. We had to adapt very quickly so that there was

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SGS



AS I SEE IT...

By Brian Haymon, Senior Vice President

"How's business?" is something I am often asked. Usually it is a polite conversation starter. But in the current economic times, it is often a serious question. Everyone is looking for information and reference points to gauge the recovery process.

My response is that business at PSC is good. In fact, over the past year we have added 250 employees, more than in any other 12-month period in our 58-year history. The economy continues to muddle along, yet PSC is enjoying strong growth. Why?

First, there is tremendous pressure on U.S. companies to operate more efficiently. The idea of outsourcing as a means to accomplish this is not new, but there is new urgency these days. Companies are taking a fresh look at outsourcing options as a means to improve quality, safety, and operate as efficiently as possible.

Second, over the past two years PSC has been engaged in a robust business development effort. Even during the dark and uncertain economic times in early 2009 we were meeting with prospective customers, sowing the seeds that we hoped would one day bear fruit. Some of those efforts have already paid off in the form of new work. Other prospects remain in the pipeline. We will continue to cultivate these and work to develop new opportunities.

Third, and most important, is our operating performance. The past two years represent some of the best safety, environmental, and quality performance in our history. This performance has given us a strong platform from which to promote our services. When a customer, perhaps a plant manager, site logistics leader, or barge company executive, recommends

PSC to someone else in the industry, it is a powerful endorsement. On the other hand, we all know how quickly such endorsements can fade if our performance slips. Maintaining the work we have, and gaining new work, depends on each employee doing his or her part to work safely.

Our growth has helped create advancement opportunities for many of our employees. I am especially pleased to see so many promoted into leadership roles at new jobs. The promotion of deserving employees creates opportunities for others to move up in their place, generating a positive ripple effect throughout our organization.

Growth has also given us an opportunity to experiment with how to manage multiple sites for a given customer. In the Houston area, for example, we now work at three plants owned by Dow Chemical. Following Dow's own model, we put in place a single leader over our groups at the Deer Park, Texas City, and LaPorte plants – about 45 employees in all. Dow wants to align the operations of the three plants, and we are tailoring our management structure to help meet this goal. **Terry Hawkins**, who was formerly our supervisor at Dow Texas City, will fill the new role of Dow Houston Area Leader. I know Terry is excited about this role and will do a great job.

Some of our newest work groups are already earning high marks for their performance. At Valero's refinery in Paulsboro, New Jersey, we began operating the dock and loading racks last February. Just recently, the dock was for the first time recognized as #1 among Valero's 15 refineries for ship turnaround time. Waiting time for ships costs several thousand dollars per hour, so getting them to the dock and secured, completing the transfer, and getting them off the dock in the shortest possible time can mean significant savings for our customers. Congratulations to our Paulsboro Site Leader **Bill Quinn** and his team.

Another impressive achievement is the rail switching work we began in June at Bayer in Baytown, Texas. During the first several

weeks our group worked without a day off to learn the new operation, while also dealing with a major congestion problem from too many railcars on site. With great effort by all involved, we finally began to normalize the operation in July. Bayer management held a recognition dinner for our group a little over one month after we arrived on site.

While the performance of our new work groups is impressive, we must always remember to take care of our established jobs. Over time, it can become increasingly difficult to maintain excellent performance. It reminds me of when I work out in the morning and do abdominal "crunches." It is much harder to hold a crunch position, with your leg and head a few inches off the ground, than to simply move there. You have to work harder just to hold steady.

Along this line, I should mention that our ExxonMobil Baytown group was recently designated "Gold" status by ExxonMobil following a four-day safety audit. I am told that very few groups within the large Baytown refinery achieve Gold status. Congratulations to Operations Manager **Brian Camp**, Site Leader **Chris Myers**, and the entire Baytown team.

I have also noticed lately how often individual docks we operate receive a "zero defects" finding from the Coast Guard as part of the Coast Guard's annual facility inspection process. A few years ago, it was almost unheard of to receive a finding of zero defects. A clean bill of health from the Coast Guard is important to our customers and is part of the value we provide. Much credit goes to our Dock Services Team, led by **Terry Montz**, for the training and pre-audit inspections that are an important part of this process.

Someone recently asked me if we could grow by another 250 employees next year. Many things would have to go right, and not much go wrong, for us to reproduce this year's banner growth. However, one thing is for sure: if we keep doing what brought us to this point, good things will continue to happen.

**OIL SPILL CLEAN-UP
CONTINUED FROM PAGE 1**

no wasted time in trying to get this mess cleaned up," added Donald.

The tankermen also had to adapt to a different work schedule. Instead of working an on-call rotation, the tankermen stayed out in the Gulf for as long as 30 days at a stretch, living on the barge and sleeping in a bunkhouse.

"I have a seven-year-old daughter, and I'm used to having her with me on my days off. So it's been an adjustment for both of us," said Jason. "But I think she understands why I've been away working so much this summer. She asks questions about what's going on and if we had all the oil cleaned up, and I like that she's interested in what I'm doing out there."

For PSC tankerman **Joel Gandy**, a nine-year veteran working out of the Louisiana Tankerman Group, the job was about so much more than just handling the transfer of oil from vessel to barge. As a lifelong resident of south Louisiana, it meant a lot to see for himself how bad it was and to give back to his home state by supporting the clean-up efforts.

"It was pretty bad. You'd look out from the boat and see nothing but black oil floating on the water," said Joel. "This is the world I grew up in fishing and hunting, and I know lots of people who rely on the water to make a living. So seeing it first-hand gave me and all the others working out here a real sense of urgency."

In addition to helping dock the vessels and handle the oil transfers, Joel also helped put out and pick up oil containment boom. "Everyone pitched in to help in any way we could, no matter what our job was," said Joel. "I met a lot of real nice people from all over, not just from south Louisiana. Everyone worked together real well, and we all had a common goal to try to get the oil cleaned up as fast as we could."

Like Joel, Donald and Jason also expressed appreciation for being given the

opportunity to play a role in the clean-up operations. "It's something you definitely don't see every day," said Donald. "And it says a lot for PSC, that the company was willing to send us out, to clear out some manpower to go help out with something that nobody ever expected."

"My ancestors came into Louisiana through some of the same marshland that was threatened by this oil spill," added Jason. "I grew up hunting and fishing here with my dad, and I want to preserve my homeland and carry on those same traditions with my daughter. She loves to go hunting with me, and it would be terrible if we couldn't do that because of oil polluting the marshes. That's really what this work was all about for me."

So, let's have a big round of applause for all the dedicated PSC tankermen who gave of their time and expertise to support the Gulf clean-up effort:

Houston Tankerman Group

- Mark Bowlin
- Jason Burdick
- Phil Gruss
- Shane Kinson
- Donald Lane
- Brian Main
- Mike Neuman
- Joshua Seay

Louisiana Tankerman Group

- Danton Brown
- Patrick Dupin
- Joel Gandy
- Jon Johnson
- Josh Juneau
- Walter Kent
- Matthew Martin
- Nicholas Santosuosso
- Newton Williams

MS/AL Tankerman Group

- Mark Cooley

Port Arthur Tankerman Group

- Chris Hubbard
- Chad Kingston
- Jason LeJeune

"I would also like to say thanks to all of the payroll clerks and especially **Rhonda Douglas**. She has worked so hard on getting the invoices out to NRC," added Robert Neuman.



PSC Tankerman Joel Gandy is shown gauging the oil tanks to keep track of the number of barrels of oil skimmed from the Gulf.



This photo shows oil collected by skimmer boats being transferred to an open hopper barge for transport to Beaumont, TX, for offloading. PSC tankermen have supervised many transfers like this in the Gulf since the April 21st rig explosion.

THE LONG VIEW

PART II

In the last issue of *The Connection*, we featured some of the employees from our plant work groups who had 30 or more years of service with PSC. In this issue, we are pleased to shine the spotlight on some of the long-timers at work in our tankerman groups and office/management roles.

Leading our list of veteran employees is **Peggy Smith** from our Kentucky Tankerman Group. Peggy has worked for PSC for 42 years, spending many of those years working side-by-side with her husband Dennie, who was the first PSC tankerman working in Kentucky. Dennie retired in 2007 after 40 years of service. Through the years, Peggy has worked as a supervisor and dispatcher, and she has often said that she's pretty much "like a mom" to the employees in the work group.

Dennie recruited his brother **Larry Smith** to join the PSC family in 1974. With 36 years of service, Larry is the longest serving active tankerman in the company today. What's kept him going all these years? "You've got to like the job to stay out here so long," he said. "I've been on the river all my life, and I like the responsibility that goes with being a tankerman. You've got to keep an eye on everything, and I like pretty much being my own boss when I'm out on a job. I've never fallen in all this time, so I guess that's a pretty good track record."

Dennie also recruited another family member to come to work for PSC as a tankerman, Peggy's cousin **Russell Morton**. He joined the Kentucky Tankerman Group just a few months after Larry and also has 36 years of service.

"Here we cover a lot more miles than many of the tankermen working for PSC,

about 500 miles from Paducah, KY, to Cincinnati, OH," explained Russell. "I've stuck with it all these years because being a shore tankerman was better for my family than being on the boats, and where we're located, good paying jobs like this one are hard to find."

Through the years, Larry and Russell have seen a number of changes in the industry. "The type of work we're doing is basically the same, but it's a much safer environment now," said Larry. "We've gotten rid of a lot of inadequate equipment, and the barges are better maintained today than they were when we first started out in this job."

"Back in the early days, we had a lot of communication issues," added Russell. "Now the communications and dispatching process is much better with the technology we have today."



Larry Smith and Russell Morton are our senior-most active tankermen working in the company today. They have both worked in our Kentucky Tankerman Group for the past 36 years.

What words of wisdom can these seasoned tankermen offer to others working in the company today? "Be on time," said Larry. "If you come in late, it looks bad on the company."

"Don't take anything for granted," adds Russell. "Always trust your instincts. Be patient, think the job through, and get 'er done."

TANKERMAN TURNED RECRUITER

During his 32-year career with PSC, **Randy Thoms** has worked in a variety of positions in the company. That industry experience has proven to be very valuable in his current role as a recruiter working in the Human Resources department in our Baton Rouge Office.

"I started out for PSC working as a shore tankerman. I had been working for Exxon on the riverboats for about five years, but I wanted to be home more with my family," recalled Randy. He gave notice to Exxon and went to PSC and applied for a job. He interviewed and was hired the same day.

"At the time, I had a full beard, and Mr. D.H. Haymon asked me what I would do if they asked me to shave it off. I asked him, 'where's the razor?' and went home and shaved. My wife had never even seen me without my beard, so that was a little bit shocking for her. I just really wanted that job," said Randy.

After working as a shore tankerman for about a year, he transferred to Georgia Pacific (now Georgia Gulf) in Plaquemine, LA, where he worked as a railcar switchman for a while before moving to the docks and tanking barges for a few years. Over the next 15 or so years, he worked in a number of different in-plant jobs, including a supervisory role at Occidental in Convent.

A medical condition ultimately led him to transfer to the Baton Rouge Office, where he joined **Rodney Plauche** in the Human Resources department. "We started off simple, with just the two of us, and we had about 18 different work groups. We grew from there, and the job started to get more technical as new rules and regulations and customer requirements came into play. Our hiring practices now are much more refined, and the process takes more time," said Randy.

What hasn't changed through the years are the good relationships he has enjoyed with his co-workers and the workforce at large. "It's always been good, and as time has gone by, it's just gotten better," said Randy. "I have seen people who



Randy Thoms always seems to have a smile on his face, in spite of having lots of paperwork to complete in his job as an HR Recruiter. He has worked for PSC since 1978.

have come into the company around the same time that I did that have advanced and done well for themselves. I'm always happy and excited for them. There's a lot of good opportunity here for people who come in wanting to do what we need and succeed.

BUILDING A GREAT ADMINISTRATIVE TEAM

Another great recruiter through the years has been **Jacquelyne Janneck**, who joined the PSC family in 1973. She started out as Cordell Haymon's secretary and has worked in a number of different roles over the course of her 37-year career with PSC. She now serves as Vice President of Administration and HSE. Jacquelyne recruited two other employees who recently celebrated their 30-year anniversaries with PSC.

JoAnn Fridge was hired in 1980 to work as a receptionist at the Baton Rouge Office. "A couple of months later, they had a job opening in Cordell's law firm, and I worked there for a few months," said JoAnn. "Then Jacquelyne asked me if I wanted to come back to PSC to take a position as a payroll clerk. I asked her which job she thought would be better,

and she told me that I'd make more money at PSC."

So, JoAnn returned to PSC and a few years later a new opportunity presented itself when an in-house dispatch department was established. Up until that time, the dispatching of tankermen had been handled primarily by Mrs. Catherine Patin, the wife of one of PSC's first tankermen, Gaston Patin.

"When Mrs. Patin decided to retire, the decision was made to bring the dispatch operations into the office, and I was asked to assist the dispatch supervisor, in addition to the payroll responsibilities I had at that time," said JoAnn. She spent the next 20 years working in Dispatch, playing a major role in the design and development of the 24-hour call center which now serves as a model in the industry.

In 2003, JoAnn became the first female to serve as an Operations Manager, supervising the employees in the Louisiana Tankerman Group. She later accepted the position of Marine Training and Compliance Manager, and she continues to serve in that role today.

"As one of the first women working in the barge industry, other than in a clerical role, I have always been treated very professionally and have been encouraged to share my ideas and experience to contribute to the overall success of the operation," said JoAnn. "I've had the opportunity to do many different things in my career here, and I'm very appreciative that the Haymons have allowed me to grow and advance in the company."

To others just starting out with PSC, JoAnn offers this bit of advice: "Learn how to adapt to the changes and make it work," she said. "You have to go for the opportunities, say what you want, and work hard to make it happen."

Sherie Faulkinberry started out at PSC in 1980 in an entry-level accounting position. She now serves as the Senior Accounting Manager. "I met Jacquelyne playing volleyball with a church group," recalled Sherie. "She asked me if I wanted a job.

I came in for an interview, and I've been here ever since."

Back in those early days, most of the office staff wore several hats, and Sherie was responsible for a broad range of accounting functions, including payroll, accounts receivable and preparing financial statements. Today, her focus has narrowed a bit to be mainly in the area of financial reporting.

As with so many of the other long-term employees at PSC, it is the strong sense of family within the company that has kept Sherie here for 30 years. "It's a good company to work for, and everyone in the office here really works well together. I feel like we all genuinely care for each other, and even though the company is much larger today, we still have enough long-time employees who, along with the Haymons, are committed to maintaining the culture of the organization and that family focus," said Sherie. "We bring that history of how the company has grown to be what it is today, and I think they can learn a lot from us about what it takes to survive and thrive in this business."



Sherie Faulkinberry and JoAnn Fridge have 30 years of history with PSC working out of the Baton Rouge Office. They both joined the company in 1980 after being recruited by Jacquelyne Janneck.

OOPS!

We left out an employee from our list of long-timers that ran in our last issue. We apologize for this error and would like to take this opportunity to recognize **Roy Davis** from our Georgia Gulf work group in Plaquemine, LA, for 31 years of service.

EMPLOYEE CLOSE-UP



Meet **Clarence Sorapuru**, one of the more than 1,400 men and women who are SGS Petroleum Service Corporation. Clarence has worked for PSC at Dow St. Charles Operations (SCO) in Hahnville, LA, for the past 10 years.

The Connection: What are your current job duties at Dow SCO?

CS: I actually have two main roles, one in the area of inventory control and the other in logistics. I'm responsible for keeping up with what's coming and going in and out of the unit, keeping track of receipts for materials and parts, making sure the end-of-the-month inventory balances out, and making sure that the money is all there.

The Connection: What were you doing before you came to work for PSC?

CS: I was basically in the same role, just working for a different company in a different unit of the plant.

The Connection: What do you like best about your job?

CS: One thing I do like about my job is the people that I work with, because it's like one big family. Everybody works together, and we all know each other personally,

The Connection: What do you find to be the most challenging part of your job?

CS: It's a challenge keeping up with inventory, making sure we have trucks coming in for the shipments that are going out, and just making sure that the finished product is getting where it is supposed to go when it needs to be there. That's critical when you're dealing with short timeframes. The challenge on the parts side is to make sure that we have the

parts available that the employees need to get the work done.

The Connection: What do you enjoy doing when you're not at work?

CS: It's all about spending time with the family. My wife Jacqueline and I have been married for 21 years, and we have three daughters and a son. My oldest daughter Brittney is 20 years old and in college at Northwestern Louisiana University in Natchitoches. In fact, we're heading there with her this weekend to get her moved back in for the start of another school year. Then we have Kameron and Kaieonne, our 13-year-old twins. And our youngest daughter J'nyiah is seven years old.

On weekends, we love to be outside playing games and cooking out in the backyard. They like to put me to work cooking on the grill. The girls like to play softball, so I'll get out there and pitch to them. We'll also play some basketball and other games. We just try to keep them active and wear them out so they'll go to bed early!

This feature is designed to help you get to know more of the employees of our company. Please let us know if you would like us to profile one of your co-workers.

A FEW MORE 2010 GRADS



Katie M. Bergeron
Louisiana State University
B.S. in Elementary Education
Daughter of
Tony & Geraldine Bergeron
CF Industries - Donaldsonville, LA



Lazarus Darnell Blount
Texas Southern University
B.S. in Airway Science
Management
Son of Larry & Linda Blount
Houston Tankerman Group



Jaymi Paige Foster
St. Amant High School
Daughter of
Herbert & Marilyn Foster
ExxonMobil - Baton Rouge, LA



Joshua Mickles
St. Michael's High School
Son of Rustin Mickles
Baton Rouge Office



Christopher Seyler
Atascocita High School
Son of Paul & Tina Seyler
Houston Tankerman Group



Hunter Stockton
Central High School
Son of Jimmy & Dari Stockton
Baton Rouge Office

PROMOTIONS & SUPERVISORY CHANGES

Toby McDowell has been promoted to the position of Site Leader for our new dock group at Valero in St. Charles, LA. Toby has worked for PSC for nearly 10 years at Georgia Gulf in Plaquemine. At the time of this promotion, he had been serving as the Marine Logistics Coordinator with responsibility for commodity loading.

With Toby's transfer, **Kelly Bennett** has been named to take over the Marine Logistics Coordinator role. He has worked for PSC at Georgia Gulf for nearly 10 years and had been working as a tankerman at the plant at the time of his promotion. Prior to joining PSC, he had worked as an inspector for the SGS Oil, Gas & Chemicals Division.

Several new leadership roles have recently been announced as a result of our new work for Dow at Deer Park and LaPorte. These two sites, along with our operation at Texas City, are part of Dow's new Houston Area Operations, locally called "The Hub." By mid-August, we will have over 40 employees servicing the Hub and anticipate continued growth in the coming months. **Terry Hawkins** has been promoted to serve as our Houston Area Operations Leader. He will have responsibility for all three operations. Terry had been serving as the supervisor at Dow Texas City in addition to working on assignment as the start-up supervisor at Texas Petrochemicals.

Aaron Cummings has been named as our Houston Area Operations Safety and Training Supervisor, supporting the operations at all three Dow locations. He comes to PSC with management experience in the trucking and warehouse industries.

Terrance Graves has been promoted to the position of Supervisor for our Dow Deer Park work group. He had previously served as Assistant Supervisor at ExxonMobil Baytown. Terrance has filled several start-up leadership roles for our company over the past few years. He joined PSC in 2005.

Calvin Carrington has been named as Supervisor for our Dow LaPorte work group. Calvin comes to us with management experience in the railcar repair industry.

Wilfred Dunham has been promoted to the position of Safety and Training Coordinator for our work group at Rubicon in Geismar, LA. He had been working as a leadman. He has been employed with PSC for 16 years.

Kevin Hill has been promoted to the role of Supervisor for the VFU unit operations at ExxonMobil Chemical in Baton Rouge. He has worked for PSC since 2001 and had been serving as the Safety and Training Coordinator for our ExxonMobil BRPO work group. With Kevin's transfer, **Shawn Richardson** has been promoted to take over the Safety and Training Coordinator role. He had been serving in that work group as a unit clerk. He has worked for PSC since 1994.

Brandon Breaux has joined the PSC family to serve as the Safety and Training Coordinator for our Dow St. Charles

work group. He comes to PSC with management experience in the trucking industry.

Fabian Hebert has been tapped to take on a new assignment supporting in-plant training and new start-ups. This new role will include performing site audits of training plans, developing lessons learned and providing support to all plant operations relative to their training systems and processes. He has worked for PSC for 24 years and had been serving as the Site Leader for our Georgia Gulf work group in Plaquemine, LA.

Wayne Hernandez will replace Fabian as the Site Leader at Georgia Gulf. Wayne had been serving as the Supervisor for our Dow St. Charles rail operations, and he has previous experience in a leadership role at the Georgia Gulf operation in Plaquemine. He has worked for PSC for 26 years. **Jason Adams**, who had been serving as the Training Coordinator for the Dow St. Charles rail group, will take over for Wayne in the role of Supervisor for the rail group. He has worked for PSC since 2002.

THE SGS-PSC SPORTS SECTION

For all you sports-loving folks out there – this column's for you! Each issue, we'll highlight the athletic achievements of SGS Petroleum Service Corporation employees and their families. If you have a photo and/or brief story that you'd like to share, please forward it to Jody Scott, PO Box 3517, Baton Rouge, LA 70821 or via email (jody.scott@sgs.com). Photos will be returned following printing of the newsletter.

VICTORY ON THE GREENS

Congrats to some outstanding golfers in the PSC family who recently took top honors at a tournament sponsored by ChevronPhillips Chemical in Houston. The winning team included (shown l. to r.) **Jake Albright**, Supervisor of our CPC Cedar Bayou SIT work group; **Marcus Daw**, Shift Leader for the CPC Cedar Bayou SIT work group; and **David Morrison**, Railcar Coordinator for the CPC Cedar Bayou in-plant work group. Jake also took home the prize for the longest drive of the tournament.



ANOTHER DEVLIN AWARD FOR THE HELEN G

Congratulations to Captain **Acie Kelley** and the crew of the *Helen G* for receiving the Devlin Award for the 12th time in recognition of their outstanding safety record. The award was presented by the Chamber of Shipping of America (CSA) at their annual Ship Safety Awards Luncheon held in June.

The Devlin Award is presented to all self-propelled merchant vessels that have operated for two full years or more without a crew member losing a full turn at watch because of an occupational injury. *(Robert Pierce)* Three levels of achievement are recognized: a basic two-year award; a three-year award; and a four-year award. A special award is given annually to ships with five or more years of accident-free operation.

"We have been holding these annual award ceremonies since mid-1950. This was the 52nd anniversary of the program. For that initial year, we honored six vessels having a total of 12 years operation with no lost-time incidents," said Joseph



Shown accepting the Devlin Award on behalf of the crew of the *Helen G* is PSC Marine Operations Manager Jimmy Horn (at center) with Michael Bohlman, Chairman of the CSA Board of Directors, and RADM Mary Landry, USCG Commander, Eighth Coast Guard District in New Orleans.

Cox, CSA President, during the awards presentation. "This year, we gave awards to 1,094 vessels that operated 7,108 years without a lost-time incident. This extraordinary record is directly attributable to the professionalism of our seafarers and

the dedication of shore-based company personnel to safe operation."

In addition to Captain Kelley, the crew members include: **Michael Beck, Allen Gremillion, Brent LaBorde, William Stovall** and **Wallace Wolfe**.

ACHIEVING THE GOLD STANDARD, TWO YEARS IN A ROW

Congratulations to the staff of ExxonMobil in Baytown and the PSC employees working at the site for a very successful site Safe Operating Index (SOI) audit conducted recently. The audit has the following achievement categories: Needs Improvement, Bronze, Silver, and Gold, the highest achievement level. For the second year in a row, the team achieved the Gold level.

This audit included a detailed inspection conducted by a customer team of approximately four auditors. The process generally takes three to four days to complete, and it consists of an in-depth review of the following aspects of the site operations:

- Process Safety Management
- Walking-Working Surfaces
- Emergency Preparedness
- Occupational Health & Environmental Controls
- Hazardous Materials Storage & Handling
- Personal Protective Equipment
- Material Handling & Vehicles
- Machinery, Tools & Maintenance Equipment
- Electrical Safety
- General Safety
- SOI Gap Closure Plan (improvement plan follow-up from previous year's audit).

Gold status in two consecutive years exempts the area from being audited the following year," said **Brian Camp**, PSC Operations Manager. "In addition, a review of the comparable baseline ratings for the Gold status range showed that our score was significantly higher than the site's contractor average. These results show consistent and intentional attention to detail, along with great pride, commitment, leadership and excellent operational performance."

Many thanks to all our employees who contributed to the success of this audit. Great job!

FROM OUR CUSTOMERS

- I am writing this letter of recommendation for **Shane Kinson**. I have had the pleasure of working with Shane on the BP Deepwater Horizon oil spill in the Gulf of Mexico. Shane served as the tankerman aboard the National Response Corporation's 110-foot oil skimming vessel *Perseverance*, which I commanded as Captain.

Shane is a well-rounded individual demonstrating open mindedness and eagerness. He is punctual and professional. Shane is not just an average employee. He is a leader, organizer, and a role model. He demonstrates integrity at all times and a willingness to undertake any task presented to him. It would be a pleasure to serve with Shane on any future project.

Captain Joseph Schilling
National Response Corporation
Houston, TX

- I would like to share my opinion of one of your employees that I had the good fortune to work with – **Larry Blount**, SGS PSC Tankerman. I would like to say that Mr. Blount is very hard working, patient and carries himself with a very professional work ethic. I feel that so many hard working individuals' efforts are not often acknowledged. I just wanted to take the time to say that Larry does an exceptional job, which helps improve both my job performance and my day overall. I look forward to working with Larry once again.

Ronald Barnett
Plant Supervisor
Kinder Morgan LLO
Pasadena, TX

- Congratulations on another quarter of zero recordables and zero human factor derailments at our Storage In Transit (SIT) yard operations in Orange, Cedar Bayou and Pasadena! This is truly a significant accomplishment given the nature of the work that your teams perform. Great results, and keep focused on safety!

Kevin Deal
Polyethylene Export and Distribution
Manager
ChevronPhillips Chemical Company LP
The Woodlands, TX

- We just wanted to take a minute to say thank you for the wonderful job you are doing switching our cars at Baytown. The efforts of everyone involved affects several areas of our business, and as a result of the hard work, United Salt is able to provide more efficient service to our customers. Again, we just wanted to extend our gratitude to everyone.

Shannon Abshier
Corporate Logistics Coordinator
United Salt Corporation
Baytown, TX

- To the LAO Chemicals Site Logistics/Tank Truck Control Center Team: On June 5, 2010 you surpassed the three-year mark for LOPC-Free Performance. I wanted to take some time to express my thanks and appreciation for this outstanding accomplishment. This is outstanding performance considering the number of line and equipment openings, product transfers, and shipments that were conducted during this period. This type of performance is a reflection of your commitment to the EH&S processes that are in place, as well as the effort you put forth every day to ensure we do not have a negative impact on the site or the community. While this is a great accomplishment, now is not the time to let our guard down. We need to continue to focus on the details, while

using the processes and procedures we have in place to sustain this type of performance as we strive to meet our commitments in the "Drive to Zero." Thank you again for the outstanding EH&S performance!

Gene A. Theriot
Louisiana Operations
Chemicals Site Logistics Leader
Truck Modal Leader
The Dow Chemical Company
Plaquemine, LA

*Editor's Note: Dow St. Charles Operations recently observed "Take Your Child to Work Day." In conjunction with the event, PSC Switchman **John Camble** provided engine tours for the children who were visiting the plant. The note below is from the parent of the child shown pictured with John.*

- John did an EXCELLENT job with the tour yesterday! He was very well prepared. He had all kinds of facts about the locomotive. He talked about safety. He had the locomotive all cleaned up and spiffy. He was outstanding...I really appreciate his willingness to help me and the Women's Innovation Diversity Network with this event!

Charlotte Brent
SCO Road & Rail Operations
The Dow Chemical Company
Hahnville, LA



Ivanna Brent enjoyed her locomotive tour led by PSC Switchman John Camble.

SAFETY CORNER

DRIVERS SHOULD BE EXTRA CAUTIOUS DURING SCHOOL YEAR

The new school year is upon us, and the big yellow buses are on the road. Now is the time to ratchet up our awareness and prepare for the changes that the school year brings for us all, not just parents. We need to re-familiarize ourselves with the arrival of school buses and the changes in traffic flow and speed they bring. Those big yellow buses transport our most precious commodity – our children – and they will be sharing the road with us during our often stressful commutes to and from work.

SOME GENERAL SAFETY TIPS CONCERNING SCHOOL BUSES:

1. When a school bus stops and flashes red lights, traffic approaching from either direction must stop before reaching the bus.
2. Motorists should stop at least 20 feet from the bus. Remember that school buses come in many lengths and sizes. Daycare buses may also be in the vicinity of schools and areas for drop-off and pick-up, and motorist caution must be observed around them as well.
3. Be prepared to slow down and possibly stop whenever you see a school bus. Also know that school buses stop prior to crossing a railroad track, so be sure not to follow too closely.
4. You must remain stopped for a school bus until the red lights stop flashing, or until the driver, a police officer or crossing guard directs you to proceed.
5. In most cases, motorists must stop for a school bus even if it is on the opposite side of a divided highway. Check your state's motorist regulations to be certain of the laws governing school buses.
6. Before proceeding, watch carefully for children on the side of the road and drive very cautiously until you are out of the drop-off area. Children have been known to dart across a street or not realize motorists are nearby in their excitement to go home.

7. Become familiar with your community bus routes. If possible, avoid those routes during pick-up and drop-off times. This will lessen your irritation from the constant stopping and starting, and less traffic behind a school bus adds to the safety of the children as well.
8. If you find yourself behind a school bus, take a look around or inside the bus and see who is getting on or off or is already on board.

Each year police and school officials report irresponsible driving behavior on the part of some motorists in their quest to pass a school bus. Those passengers are precious children, so when you find yourself behind a school bus, take a deep breath, be patient, and do your part to ensure that the children are transported safely.

OUTSTANDING COAST GUARD INSPECTIONS

The U.S. Coast Guard recently completed dock inspections at the facilities listed below:

CF Industries - Donaldsonville, LA
 Flint Hills Resources - Corpus Christi, TX
 Georgia Gulf - Plaquemine, LA
 Marathon Petroleum - Garyville, LA
 Occidental - Convent, LA
 Shell Chemical - Geismar, LA
 Total Petrochemicals - Carville, LA
 Valero - Paulsboro, NJ

These facilities passed the dock inspections with 100% compliance, zero deficiencies. Congratulations to all our PSC employees who played a part in the successful inspections. Maintaining operational compliance reflects consistent high quality and constant attention to detail on behalf of our customers. Great job!



By Robert Franks
 HSE Leader - Texas

RECENT SAFETY MILESTONES

No Recordables:

Shell Chemical - Geismar, LA	12 years
Marathon Petroleum - Garyville, LA	11 years
Honeywell - Geismar, LA	8 years
Dow Chemical - Texas City, TX	7 years
Louisiana Dock Group	7 years
ExxonMobil - Beaumont, TX	6 years
Chevron Cedar Bayou - Beaumont, TX	5 years
Corpus Christi Tankerman Group	5 years
CITGO - Lake Charles, LA	3 years
Georgia Gulf - Aberdeen, MS	3 years
Chevron - Orange, TX	2 years
TPC - Houston, TX	1 year

No Spills:

St. Louis Tankerman Group	15 years
Baton Rouge Tankerman Group	7 years
ExxonMobil - Beaumont, TX	6 years
ExxonMobil - Chalmette, LA	6 years
Port Arthur Tankerman Group	5 years
Houston Tankerman Group	3 years
Texas Dock Group	1 year
TPC - Houston, TX	1 year

CELEBRATING 9 YEARS OF SAFE OPERATION



Congratulations to the members of our Polyethylene work group at Dow St. Charles Operations, LA, for recently marking nine years of operation without a lost-time accident (LTA) or OSHA recordable injury. Pictured at a recent celebration held in recognition of the safety achievement are (front row, l. to r.) Leadman Andy Kliebert, Tammy Becnel, and Supervisor Jody Dugas; (second row, l. to r.) Site Leader Bill Dazet, Josh Babin, Brandon Sassin, Terry Loupe, Eric Butler, Kelvin Walker and Joe Julian; (back row, l. to r.) Eric Alexander and Dow Polyethylene Focal Point Raymond LeBouef.

THE PECANS ARE COMING...

Got a good recipe using pecans? If so, we need it! In keeping with a long-standing tradition, south Louisiana pecans will soon be distributed as gifts to our employees, customers and friends, just in time for holiday baking. If you or a family member has a recipe that you're willing to share for our annual pecan recipe swap, please send it to the attention of Jody Scott (jody.scott@sgs.com) in our Baton Rouge Office.

SNOWBALLS IN JULY



A cold front swept through south Louisiana in mid-July in the form of a snowball party held for employees at Occidental in Convent. The event has become a popular annual event, giving employees a much-needed break from the summer heat and humidity. Shown enjoying their snowballs are PSC employees (l. to r.) Jacob Falgout, Denny Trosclair and Johnny Reyes.



OUR FIND-A-NAME CONTEST WINNER

Raymond Przybycien (Valero - Paulsboro, NJ) was pleased to find his name "hidden" in the last issue of *The Connection*. He is shown on the right with Supervisor Bill Quinn who presented Raymond with a Wal-Mart gift card for his attention to detail. Another name is hidden in this issue – could it be yours? If you find your name printed in lowercase *italic letters* (in parentheses), please contact the Human Resources Department in Baton Rouge to claim your prize.

ANNIVERSARIES

30 YEARS

Sherie Faulkinberry – Baton Rouge Office

20 YEARS

McArthur Barrett – Total Petrochemicals, Carville, LA

Robert Neuman – Pasadena Office

10 YEARS

Christina Angulo – Pasadena Office

Herman Lewis – Marathon, Garyville, LA

Earnest Ligons – Houston Dock Group

Kenneth Thompson – Shell Chemical, Geismar, LA

5 YEARS

Josue Almanza – Houston Tankerman Group

Jered Babin – Dow, Plaquemine, LA

Mark Bolden – ExxonMobil, Baytown, TX

Ricky Chenier – Shell Chemical, Geismar, LA

Bill Dazet – Dow, St. Charles Operations, LA

Arthur Downing – Marathon, Garyville, LA

Michael Fontenot – Chevron Cedar Bayou SIT,
Baytown, TX

Gerold Frye – Chevron, Pasadena, TX

Christopher Hill – Chevron, Pascagoula, MS

Albert Jagielski – Louisiana Dock Group

Calvin Mallery – ExxonMobil, Baytown, TX

Kevin Martin – Baton Rouge Office

Rene' Martinez – Houston Tankerman Group

Jeff Moore – Louisiana Tankerman Group

Christopher Newton – LBC, Houston, TX

Ron Owens – Pasadena Office

Albert Reeves – Louisiana Dock Group

Jason Reynolds – Louisiana Tankerman Group

Brandon Roberts – Bayer, Baytown, TX

Jesse Ruiz – Flint Hills Resources, Corpus Christi, TX

Paul Seyler – Houston Tankerman Group

Ricardo Solis – ExxonMobil, Baytown, TX

Rozel Stewart – Honeywell, Geismar, LA

Ben Thompson – Louisiana Tankerman Group

Antoine Trosclair – Dow, St. Charles Operations, LA

Cornelius Vaughans – Dow, Houston Hub

Brett Whittington – ExxonMobil BRPO,
Baton Rouge, LA



Site Leader Fabian Hebert recently presented John Ross with a watch in recognition of his 20-year anniversary with PSC. John is a Railroad Inspector with our Georgia Gulf work group in Plaquemine, LA.



Sherie Faulkinberry (center) recently celebrated her 30-year anniversary at a luncheon with her co-workers held at the Coyote Blues restaurant in Baton Rouge. Sherie works in the Baton Rouge Office as our Senior Accounting Manager. She is pictured with Controller Phillip McMasters and VP of Administration and HSE Jacquelyne Janneck.



Huck Clayton from our ExxonMobil BRPO work group was recently honored at a dinner celebration held in recognition of his 30-year anniversary. VP of Plant Operations John Leerkes presented Huck with some fishing gear at the dinner.



Michael Weber (left) recently retired after 10 years of service with PSC at Marathon in Garyville, LA. He is shown at a retirement party held in his honor with Site Supervisor Mike Ellis, who presented Michael with a hardhat autographed by his co-workers.



McArthur Barrett from our Total Petrochemicals work group in Carville, LA, was honored recently at a dinner celebrating his 30-year anniversary with PSC. He is pictured (2nd from right) with Plant Operations Manager David Webre, Site Supervisor Bill Chidester, and VP of Plant Operations John Leerkes.

WELCOME NEW EMPLOYEES

MS/AL Tankerman Group

Joshua Curry

Georgia Gulf - Plaquemine, LA

Tyler James
Ray Louviere

LA Tankerman Group

James Bytell
Randy Clements
Henry Daigle
Roy Leedy
Justin Nettles

CF Industries - Donaldsonville, LA

Christopher Alexander

Kentucky Tankerman Group

Keith Kessinger

Praxair - Westlake, TX

Wesley Tremie

Dow - St. Charles Operations, LA

Brandon Breaux
Derek Dufrene
Ethan Hohensee
Brandane Gloston
Torres Jackson
Michael Joffrion
Keith Laughery
Mark Madere
Eric Rawls
Shannon Richard
Michael Young
Steven Zeringue

Dow - Plaquemine, LA

Scott Barbay
Michael Boutain
Donovan Broussard
Blake Cockerham
Daron Cockerham
Trevor Crochet
Jody Deville
Ronnie Dinecola
Christopher Giroir
Rustin George
William Jenkins
Ronnie Joseph
Christopher LeCoq
Jacob Myers
Artix Singleton
Trenton Suire
Jarrod Troxclair
Donald Woodruff

Fleet 166/Helen G

William Stovall

Marathon - Garyville, LA

James Brady
Joshua Dinino
Corey Keller

Houston Tankerman Group

Adrian Beckford
Clint Nickels
Dorian Woods
Bradley Worley

Houston Dock Group

Brian Sanders

Port Arthur Tankerman Group

David Oakley

Corpus Christi Tankerman Group

Bobby Ellis

Flint Hills Resources -

Corpus Christi, TX

Pete Martinez

ExxonMobil Chemical -

Baton Rouge, LA

Willie Jones
Tecumsah Wilson

LA Dock Group

London Gleason

Shell Chemical - Geismar, LA

Corey Lopez
James Varnado
Willie Williams

ExxonMobil BRPO - Baton Rouge, LA

Rodney Coates
Justin Schexnaydre
Derrick Settoon

TPC-Houston, TX

Stephen Tomlinson
Robert Vanhorn

Chevron - Pascagoula, MS

Marshall Rush

CITGO - Lake Charles, LA

James Higginbotham
Richard Parker

ExxonMobil - Chalmette, LA

Lance Guidroz
Dane Ortega
Trung Vu

Occidental - Taft, LA

Johnny Reyes

Chevron - Orange, TX

Christopher Thibodeaux

Chevron - Pasadena, TX

Anthony Williams

Rubicon - Geismar, LA

Patrick Babin
Chip Bargas
Dexter Blanchard
Jeremy Broussard
Tonka Delatte
Scott Hancock
Dane Hutchinson
Kameron Schwartz
DeShawn Sheppard
Toby Tucker

Dow - Houston Hub

Christopher Anderson
Eduardo Andrade
Charles Bruce
Michael Carrigan
Calvin Carrington
Aaron Cummings
James Dye
Gregory Edwards
Ignacio Galindo
Victor Galindo
Erasmus Garcia
Christopher Gilbert
Allen Griffith
Rodney Gutierrez
Jose Henriquez
Juan Huerta
Kevin Johnston
Joseph Kallus
Eric Krueger
Tellis Mangum
Stephen Melendez
Fidel Mendoza
Kristopher Redmon
Johnny Rodriguez
Felix Salazar
Kenneth Whiting

Total Petrochemicals - Carville, LA

Marshall Sharp

ExxonMobil - Baytown, TX

Saul Olivares

Chevron Cedar Bayou SIT - Baytown, TX

Christopher Davis
Benjamin Jackson
Kevin Kelley

OxyVinyls - Deer Park/ Pasadena, TX

Jose Aguilar
Raymond Campbell
Wesley Deen
Adam Enis
Shannon Smith
Talon Taylor

Valero - Corpus Christi, TX

Jason Butler
Jorge Contreras
Benjamin Echols
Allen Hudson
Lloyd Gallup
Corey Gooch
Stefani Gonzalez
Andrew Kelley
Benjamin Lewinski
Phillip Quintanilla
Dusty Rees
Eric Sanchez
Bill Sawyer
Colton Speed
Brandon Stafford
Isiah Sullivan
Hector Vargas

Valero - Paulsboro, NJ

Ryan Ayars
David Kuserk
James Rutter

NuStar - St. James, LA

Ross Herrington
Raynell Madison

Bayer - Baytown, TX

Derrick Artis
Ronald Bryant
Rocky Buras
Michael Burks
Clint Dagley
Johnny Downs
Kelvin Graves
Kenneth Hamlett
Steven Harris
Andrew Hayden
Adrien Hooper
Brian McMurtry
Joseph Miller
Jered Pierce
Guadalupe Renovato
Darrell Robinson
Jose Rodriguez
Darren Sjolander
Bobby Wynne

Valero - St. Charles, LA

Dane Acosta
Mark Albarado
Brett Becnel
Keith Cambre
Eric Davis
Ryan Dolive
Bradley Dykes
Rhett Ratcliff
Derek Shipley
Albert Smith
Lewis Wright

Arkema - St. Charles, LA

Devin Brunell
Dustin Hodges
Mitzi Oubre

Precious Cargo Arrivals

It's a Boy! Toddrick Jones (Chevron Pasadena SIT Yard) and his wife Adrienne are the proud parents of a baby boy born on May 28th. Landen Todd weighed 7 lbs 14 oz.

It's a Girl! Eric Garon (Shell Chemical - Geismar, LA) and his wife Rhianna are pleased to announce the birth of their daughter Whitley Bianca. She was born on June 7th weighing 6 lbs 15 oz.

It's a Boy! Jared Amedee (Rubicon - Geismar, LA) and Blaire Broussard are the proud parents of a son born on June 27th. Zayne Michael weighed 6 lbs 13 oz.

It's a Boy! Lewis Wright Jr. (Valero - St. Charles, LA) and his wife Brittany are proud to announce the birth of Lewis E. Wright III. He arrived on July 14th weighing 6 lbs 11 oz.

It's a Boy! Demian Barrancotto (Dow St. Charles, LA) and his wife Kassie welcomed a son to their family on July 23rd. Connor James weighed 7 lbs 8 oz.

It's a Girl! Kevin Louque (Dow St. Charles, LA) and his wife Lacie are happy to announce the arrival of their daughter Briana Grace. She was born on August 9th weighing 6 lbs 3 oz.

It's a Girl! Wesley Deen (Oxy - Deer Park, TX) and his wife Amanda are the proud parents of a daughter born on August 30th. Regan Elizabeth weighed 8 lbs 14.4 oz.

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SNAPSHOT GALLERY

Shown below are photos taken at an employee recognition and safety celebration held for members of our Georgia Gulf work group in Plaquemine, LA. The dinner was held to recognize the employees for achieving two years without an OSHA recordable or lost-time accident. Congratulations on this safety achievement!

