

THE CONNECTION

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PUBLISHED BY SGS PETROLEUM SERVICE CORPORATION FOR ITS EMPLOYEES

HONORING THE "BEST OF THE BEST"

In early February, the SGS Petroleum Service Corporation leadership group gathered in Baton Rouge to recognize and honor employees and work groups that stood out as the "best of the best" in 2009. The highlight of the evening was the announcement of the winners of the D.H. Haymon Award and the Cecil Johnson Customer Service Award.

The D.H. Haymon Award, which has been given annually since 1998, serves to recognize and honor non-supervisory employees who have demonstrated leadership, hard work, dedication, and concern for others – the signature qualities of PSC's founder for whom the award is named. The winners of the D.H. Haymon Award for 2009 are:

Robert Boggs (Oxy - Convent, LA);
Thomas Campbell (Oxy - Deer Park, TX);
Paul Fox (Houston Tankerman Group); and
Hans Holzberg (Louisiana Tankerman Group).

Named for a longtime former PSC employee, the Cecil Johnson Customer Service Award is given annually to a supervisor, manager, dispatcher or office employee for customer service leadership and initiative, responsiveness, knowledge, courtesy, empathy and reliability. **Janet Rowan**, Payroll and Billing Specialist from the Baton Rouge Office, was selected as the Cecil Johnson Customer Service Award winner for 2009.

Each of the award recipients was presented with an engraved crystal plaque, and their photos will be displayed in our Baton Rouge and Texas offices along with photos of past award winners. Read more about the achievements of Robert, Thomas, Paul, Hans and Janet on pages 3-5.



Pictured with Brian Haymon (center) are the D.H. Haymon Award winners for 2009: (l. to r.) Hans Holzberg, Robert Boggs, Thomas Campbell and Paul Fox.

Also recognized at the Leadership Social were leaders of 28 work groups that received a Safety and Environmental Excellence Award for 2009. This award is given to work groups that completed the calendar year with no recordable injuries or environmental incidents. The winners are listed on page 6.

We are pleased to honor these outstanding employees and extend our congratulatory wishes to them and to all the award nominees for their hard work, commitment and dedication to excellence. □



Cecil Johnson Customer Service Award winner Janet Rowan (center) is pictured with Brian Haymon and Jacquelyne Janneck at the awards dinner.

SGS



AS I SEE IT . . .

By Brian Haymon, CEO
SGS Petroleum Service Corporation

Every February our company leadership meets for two days in Baton Rouge. This Leadership Workshop, as we call it, is the only time during the year when our field supervisors and management team gather in one place. The workshop blends training with fellowship, recognition, and fun.

I always tell the group that the first day of the workshop is my favorite day of the year. I look forward to seeing our leaders and experiencing the warmth everyone shares toward each other and our company. Several of our current leaders have spent their entire adult lives at PSC. Because ours was a family business until we joined SGS a few years ago, I have known many of our leaders since I was a child. I have learned from them, and been inspired by them. They are each role models of dedication, hard work, integrity, and being supportive to others.

The awards dinner, held in the evening following day one of the workshop, is one of the most feel-good events you will ever see. The highlight is the presentation of the D.H. Haymon and Cecil Johnson Awards. The stories told by and about the award winners are great stories, heartwarming and uplifting. There are always a few tears around, even from those who have never met the winners or know nothing about them. I think it is because the appreciation and gratitude is so genuine.

It is not practical to do so, but I wish that all of our employees could attend the workshop so they could meet the people who attend, experience the pride and passion, and take in the family feeling that is still very strong. As this year's workshop ended, I asked our supervisors to carry the experience back to their employees in whatever ways they can, so that everyone can feel better connected to and supported by our organization.

Training is always a focus of the workshop. Often we invite outsiders to talk about things like leadership, coaching, and safety management.

I remember one year a woman came and held what she called a "visioning exercise." The idea, as I recall, was to help us think more long-term about where PSC was headed. As part of the exercise, everyone wrote down words and phrases they felt would describe our company in 10 years. She then put these together and wrote a futuristic description of PSC.

One of the phrases someone wrote was "PSC Nationwide." It struck me because at that time we were a relatively small company with operations on the Gulf Coast and a small tankerman service in Kentucky. PSC Nationwide seemed pretty far off.

Well it's been about 10 years, and while I would not yet describe us as nationwide, we have grown our geographic footprint a good bit. We now have ongoing operations that cover 12 states and four Canadian provinces (managed through SGS Canada but with strong support from PSC). Over the years we have sent tankermen to work in places as far away as Hawaii, China, Venezuela, Peru, and Guatemala.

One place we are not yet working in is California. Over the years we have looked at several opportunities there, but these have all been small jobs requiring only a few employees. The economics of setting up shop on the West Coast never made sense.

One thing that might help us grow in California is that our SGS colleagues in Oil, Gas, and Chemicals (OGC) are establishing a new base of operation just outside of Los Angeles. OGC used to work in California but left several years ago due to market conditions.

At the request of several customers, OGC is re-entering the California market and has leased a nice office building in Long Beach near several major refineries and chemical plants. Having OGC management and human resources personnel in place locally will make it easier for PSC to develop opportunities in the area.

Another major industrial region where PSC has not had a presence is the U.S. East Coast. Well, that is no longer true. This February we planted the PSC flag in Paulsboro, New Jersey!

Paulsboro sits in southern New Jersey, across the Delaware River from Philadelphia, Pennsylvania. Our work is at the Paulsboro Refinery, directly across the river from the Philadelphia airport. The refinery was built in 1917. It was owned for many years by Mobil before Valero Energy purchased it in 1998. Valero owns 15 refineries around the country, making it the largest U.S. refiner.

For many years, PSC has worked at Valero's refineries in Texas City and Houston. In part because of our good work at these facilities, Valero invited us last December to bid on the Paulsboro dock operation, and the rail and truck loading.

In early January Valero representatives called to congratulate us on being selected. Since then a lot of hard work has been done by our operations, human resources, and payroll and billing teams to recruit and hire new employees, meet with refinery personnel, review current procedures, set up the training process, and establish the pay and billing process. Our crew of 16 employees was on site by mid-February and will train for several weeks before starting sometime in March.

At the same time we were starting Paulsboro, we were also starting another new job for Valero, operating the docks at Valero's Corpus Christi refinery. It took a lot of effort to manage the Paulsboro and Corpus Christi start-ups simultaneously, but everyone did a fantastic job. Our Corpus Christi dock crew of 16 made their official start on March 1.

These two new jobs are an encouraging signal from Valero, a company with which PSC has had a long relationship. While we have not done much business relative to the number of refineries Valero operates, if we can continue to deliver excellent service, there may be more growth opportunities for PSC with the Valero organization in the future. □

D.H. HAYMON AWARD WINNERS

ROBERT BOGGS

ALWAYS THERE TO LEND A HAND

When Allen Wingert, the Site Supervisor for our work group at Occidental in Convent, LA, asked his employees who they thought was deserving of being nominated for the D.H. Haymon Award, Robert Boggs was the guy who made the top of the list. When Robert came to work for PSC at the site nine years ago, he quickly earned a reputation for always being ready and willing to help his fellow PSC employees as well as the Oxy staff.

"Shortly after Scott Medline transferred over to our team as an assistant supervisor, I had to take some emergency leave. Robert stepped up, knowing that Scott was new here, and assisted him with the daily ops and decision making without being asked," said Allen. "When Scott and I are tied up, Robert always steps up to get the work going. He never waits around for us to decide what needs to be done."

Robert is responsible for covering the truck rack and assisting in the operations in the railcar loading area and the tank farm. "He has also taken on the responsibility of helping out in the traffic department,"

said Allen. "He has filled in for our traffic clerk when she was out, and he also helps her when the Oxy traffic coordinator is out."

In presenting the award to Robert, Allen commented that he is around the Oxy management more than him.

"Robert has always made a point to communicate with our customers from the manager level to the operation level, and he has earned a lot of respect from them. He is also well respected by the rest of our team and is often called on by our leadmen when they need help during regular hours as well as after hours," said Allen.

In accepting his award, Robert said he was very thankful to PSC for giving him a job. "I'm usually just a Tylenol or two from being run off," he said with a laugh. "I'm thankful to Allen and all the guys I work with for putting up with me."



Robert Boggs

THOMAS CAMPBELL

A "LET'S GET IT DONE" POSITIVE ATTITUDE

In presenting the D.H. Haymon Award to Thomas Campbell at the awards banquet, Texas Plant Operations Manager Brian Camp joked that Thomas was "voluntold" in 2009 to transfer to the Oxy work group in Deer Park, Texas, to provide some strong leadership there. "Thomas said that he'd do whatever we needed him to do and go wherever we needed him to go," said Brian. "Within about three weeks he seemed to know everyone at the new site."

Thomas started his PSC career in 2006 as a loader at the Solutia Chocolate Bayou site in Texas, where he quickly earned his way to a leadman position. "Thomas provided the strong leadership we needed to keep our workforce stable during an economic crisis," said Brian. "He was always willing to lend an ear to his co-workers when they were faced with uncertainty."

A positive attitude and good work ethic were among many attributes Brian cited in nominating Thomas for the award. "If we passed out voting ballots to everyone at the plant site, Thomas would probably win

both the 'Team President' and 'Most Likely to Succeed' awards. He defines loyalty and commitment in his daily actions and spreads his positive attitude to all the co-workers around him," said Brian.

During the award presentation, Brian also jokingly called Thomas an "over-communicator," saying that he even talks to people PSC really has nothing to do with. "Everyone from customer contacts, operators, maintenance workers, mechanics, office staff and security guards will call the office, and they all ask for Thomas," said Brian.

In accepting the award, Thomas thanked Brian and said that if he could, he'd break the award into about 40 pieces to share with his co-workers. "This is for the people I work with who have helped to make this happen," he said. "It's been absolutely wonderful."



Thomas Campbell

D.H. HAYMON AWARD WINNERS

PAUL FOX

THE CREAM THAT RISES TO THE TOP

When Senior Operations Manager Ron Owens stepped to the podium to present the D.H. Haymon Award to Paul Fox, he said that it was an honor to see the award winners each year who represent the cream that rises to the top. Paul certainly fits that description after a 19-year career with PSC where he has come to be recognized as one of the most dependable and knowledgeable tankermen working on the water today.

In mid-June, Paul was asked to help with the start-up of the new docks at TPC in Houston, a six-week assignment. "It's hard to give up one of your best workers for any period of time, but we knew he was the best person for the job and a good representative of the company," wrote Mason Dela Cruz, Robert Franks, Alberto Gutierrez and Robert Neuman in their nomination letter for Paul.

"Paul did a fabulous job with the TPC start-up, and he has been a great asset in the training process for that new work, as well as in helping to train new tankermen as an instructor with our Tankerman

Career Academy," added Ron.

PSC recently received correspondence from a customer commenting on how professional Paul was in helping them out in a bind. "That's just how Paul is; he gets the job done the right way and the safe way," said Ron.

Those submitting the award nomination for Paul also cited his professional demeanor and years of experience in the harbor as making him a favorite among PSC's customers. "Whenever a job comes up that requires special training or a very well-seasoned tankerman, Paul is always one of our best choices, and that makes him a great choice for the D.H. Haymon Award," they wrote.

"I'm very honored to have received this special award," said Paul.



Paul Fox

HANS HOLZBERG

AN AMBASSADOR, TEACHER AND LEADER

During a 25-year career with PSC as a tankerman, Hans Holzberg has probably earned more frequent flyer miles than anyone else in the company. "He has traveled the world tankering barges, and he has always represented PSC very well," said Brian Haymon, in presenting Hans with the D.H. Haymon Award.

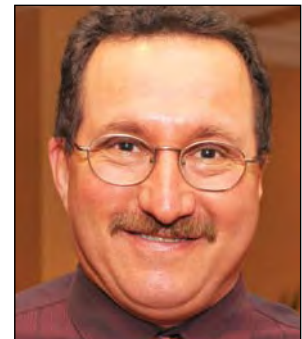
"He went to China years ago to help offload LG ships. Nobody there knew anything about loading and offloading barges. He spent months there working on a boat, speaking through interpreters, teaching them how to properly and safely do the job," said Brian.

His knowledge and experience, and his willingness to share that with others is one of the many attributes cited by those who nominated Hans for the D.H. Haymon Award. "There have been many times that I called him with a problem or question, and he would take time out of what he was doing to help me," wrote Shannon Jude Aucoin. "I have seen him go to another barge, even though it was for another

company, and help them start their engine. That's just the type of person he is."

LA Tankerman Group Supervisor Curtis Steele also nominated Hans for the award, citing his experience as a master tankerman and willingness to help at any time, day or night. "The other tankermen look up to Hans as a leader and instructor. He always treats customers and co-workers in a professional manner, and he is well-liked in the industry," wrote Curtis.

In accepting the award, Hans reminisced a bit about his career with PSC and thanked everyone for always seeing the best in him. "I love teaching people, and I love being a part of the PSC family," he said. "I also want to thank my wife for putting up with me through all the sleepless nights."



Hans Holzberg

CECIL JOHNSON CUSTOMER SERVICE AWARD WINNER

JANET ROWAN

After being announced as the recipient of the Cecil Johnson Customer Service Award for 2009, a surprised Janet Rowen laughingly recalled the evening that she visited PSC for a job interview with Brian Haymon. A terrible thunderstorm had blown through Baton Rouge, sending rainwater seeping through the patio door of the office. Janet grabbed a mop and helped to clean up the mess (a task duly noted by Brian as evidence that Janet was likely someone who would be willing to go above and beyond the call of duty when needed). After wrapping up the interview, Janet left the office to head home and ended up running her car off the road into a flooded ditch.

It was not exactly a great start for Janet (and her car), but it ended up being a big win for PSC. Over the course of her 18-year PSC career, Janet has come to be known as a “down-to-earth, warm and caring person, and a rock solid member of our payroll department,” said Jacquelyne Janneck in making the award presentation.

Rhonda Gourgues was one of Janet’s co-workers who nominated her for the Cecil Johnson Customer Service Award. “At first, when I began thinking of who was most deserving of this award, I thought the entire payroll department was the perfect fit. I have been here in the same department for 19 years and must say that we have the best and most efficient group we’ve ever had. We have 100% teamwork and total effort in our department, and we all genuinely care about helping each other out,” wrote Rhonda in her nomination letter. “Then one day, I was passing by the copy room, and I saw Janet stop and straighten up boxes as she walked out. Then the light came on for me. I consistently see Janet doing the right thing when no one is looking! She offers to help her co-workers if she has free time on her hands. I overhear her never-ending pleasantness when she answers her phone...She tirelessly volunteers to help out her co-workers day after day. All this makes her my ideal choice for the Cecil Johnson award.”

Added JoAnn Fridge in her nomination letter: “Janet has always had a positive and pleasant attitude about her job. She is committed towards excellence in her job duties. Her personality is warm and she loves to laugh. I admire her ability to overlook flaws in others and to treat everyone with respect. She never



Cecil Johnson Customer Service Award Winner Janet Rowan is shown at the awards banquet with her husband Fred.

complains and is content with making the best of every situation. I like the way she takes the time to listen to the employees and help them. Customer service is a natural trait for Janet, as her Christian beliefs have made her a loving and giving individual. I believe Janet represents the best in customer service to our employees in the field and is always a team player in the office. I never recall her saying ‘no’ to anyone. She is always willing to help and compromise...”

In accepting the award, Janet said she was very glad that she ended up at PSC on that rainy night 18 years ago. “I love my job. It’s the best thing that ever happened to me. I love each and every one of you, and I thank you so much for this award,” she said with a big smile.

SAFETY AND ENVIRONMENTAL EXCELLENCE AWARD WINNERS

Congratulations to the following work groups that were awarded the SGS Petroleum Service Corporation Safety and Environmental Excellence Award, which recognizes work groups without a recordable injury or environmental incident in 2009:

- Celanese - Bay City, TX
- Celanese - Bishop, TX
- Celanese - Clear Lake, TX
- Chevron - Orange, TX
- Chevron - Pascagoula, MS
- Chevron Cedar Bayou - Baytown, TX
- CITGO - Lake Charles, LA
- Dow Chemical - Plaquemine, LA
- Dow Chemical - St. Charles Operations, LA
- Dow Chemical - Texas City, TX
- Exxon Mobil Chemical - Baton Rouge, LA
- ExxonMobil - Beaumont, TX
- ExxonMobil - Chalmette, LA
- Flint Hills Resources - Corpus Christi, TX
- Georgia Gulf - Lake Charles, LA
- Honeywell - Geismar, LA
- Invista - Victoria, TX
- LBC - Houston, TX
- Mosaic - Convent, LA
- Motiva - Port Arthur, TX
- MS/AL Tankerman Group
- Port Arthur Tankerman Group
- Praxair - Moss Bluff/Westlake, TX
- Rubicon - Geismar, LA
- Solutia Chocolate Bayou - Alvin, TX
- St. Louis Tankerman Group
- StanTrans/NuStar - Texas City, TX
- Valero - Texas City, TX

PSC RECEIVES SIGNAL INSURANCE SAFETY AWARD

PSC was recently presented with an "Industry Leader Award" by Signal Mutual Indemnity Association, the leading provider of workers' compensation coverage on the waterways. The award is given to 12 companies each year who have demonstrated outstanding efforts in improving safety performance.

Larry Toepper, Vice President of Safety for Signal, attended the PSC Leadership Awards Dinner and presented the safety award to Brian Haymon. "PSC has long been one of our elite members, among the best of the best in the industry," said Larry. "Your company has had a good safety record for several years now, but your performance this past year has been particularly impressive as your leadership and your employees worked very hard to drive down your incident rate to below 1.0. I'm very pleased to be able to present this award to Brian and to recognize all

of you who have contributed to this incredible safety performance."

PSC has been associated with Signal for the past 25 years, during which time the mutual's membership has grown to approximately 200 maritime companies. Cordell Haymon currently serves on Signal's Board of Directors, and he has been actively involved in the initiation of a safety program for Signal that has helped member companies reduce their overall frequency of claims by approximately 40%, with a corresponding decrease of almost 20% in premium rates over the past five years. During this period PSC's safety performance has resulted in a 35% reduction in our rates.

Thanks to all our employees for keeping safety our #1 focus day in and day out. This award's for you! □



Larry Toepper attended the leadership awards banquet and presented Brian Haymon with Signal's "Industry Leader Award" in recognition of PSC's outstanding safety performance in 2009.

THE SGS-PSC SPORTS SECTION

If you have a photo and/or brief story you'd like to share, please forward it to Jody Scott, SGS Petroleum Service Corporation, PO Box 3517, Baton Rouge, LA 70821 or via email to jody.scott@sgs.com.

The PSC "Who Dat" Nation

In the weeks leading up to Super Bowl XLIV, Saints' Fever seemed to reach epidemic proportions throughout the PSC family. So what else could we possibly highlight in the "Sports Section" other than these young fans who helped cheer the Saints on to victory over the Colts?



Just Hanging Out With My Pal Reggie...

Anna Olinde, the five-year-old granddaughter of **Cindy Hill** from our Baton Rouge Office, recently taped a television commercial with Saints' running back Reggie Bush as part of a fundraising campaign for St. Jude Children's Research Hospital. Anna has been undergoing leukemia treatments at St. Jude over the past year.

During the shooting of the TV spot in New Orleans, Reggie gave Anna an autographed football, and he arranged for Anna and her family to watch the Saints vs. Patriots game on November 30th from his suite in the Superdome. At the game, the Olinde's were able to meet Bush's parents as well as his girlfriend, celebrity Kim Kardashian. Reggie and Anna got back together in late January to tape an interview with CBS that was aired during the Super Bowl pre-game show.

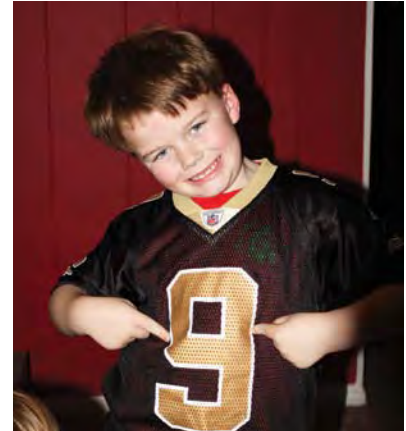
I'm Ready If You Need Me, Coach Payton...

Five-year-old Grant Daigle can't watch a Saints game without his helmet and pads (and his Drew Brees' jersey, of course). His 12-year-old brother Tyler is also a big Saints fan who participated in a football camp led by Reggie Bush last May. Grant and Tyler are the sons of **James Daigle** from our work group at CITGO in Lake Charles, LA.



A Saints Fan From Day One...

Carson Charlet left the hospital on Super Bowl Sunday and got home just in time for the big game, much to the delight of his mom, **Melissa Charlet** from our Baton Rouge Office. While Carson likely slept through much of the game, he certainly looked cute in his game day outfit, didn't he?



Proud to Wear the #9...

A game day ritual is already well established for six-year-old Cooper Scott, son of **Jody Scott** from our Baton Rouge Office. The Drew Brees' jersey must be clean and ready to go, or he'll just have to wear it dirty!



Nothing Better than "Miami Gras"...

Jordan Ramsey attended the NFC Championship game on January 24th at the Superdome where he attracted a lot of attention with his creative sign. Looks like he inherited some of that creativity and a love for Mardi Gras festivities from his mom, **Marsha Ramsey** from the Baton Rouge Office.

Employee Close-Up



Sau Nguyen

Meet Sau Nguyen, one of the more than 1,300 men and women who are SGS Petroleum Service Corporation. Sau is a member of our work group at ExxonMobil Chemical in Baton Rouge, LA.

The Connection: How long have you been working for PSC and what is your position?

SN: I started on September 28, 2009. Before that I was working out here for Brown Eagle for 29 years. I work in the packaging warehouse, operating the film wrapper and baling equipment.

The Connection: Have you worked shift work that whole time?

SN: When I started out there in 1980, I worked around the clock. I worked 16-hour days making \$6.25 an hour, and I worked as much as I could because I was just so glad to be here and have a job. In my country where I was born, in Vietnam, it was very hard to live, very hard to survive. There were no jobs there other than fishing. You work hard there, but there's no money.

The Connection: So when did you come to the United States?

SN: I left Vietnam in 1975, when I was 22 years old, with my wife and our two-month-old baby. My father-in-law arranged for us to leave on a shrimp boat. We didn't know where we were going, and it was a very difficult trip. My story of how we got from Vietnam to here would take me about four hours to tell. It was a very difficult trip, but I thank God every day that I am here.

I had dreamed about coming to America since I was about six or seven years old. We lived near an Army base, and I saw Americans all the time. I thought they were all rich, so I wanted to come to the United States so that I could be rich and not have to work. It didn't take me long after getting here to realize that wasn't the case!

I didn't speak the language, didn't have any education, and it was hard to find work that paid enough to support my family. I traveled around for about five years. I first went to Kansas, where my sponsor lived. Then in 1976, we moved to New Orleans where I got a job working for Schwegmann's Supermarket at their warehouse. In 1978, I went to Tulsa, Oklahoma, and worked for about three months as a carpenter with my brother-in-law. At that time, I weighed about 127 pounds, and the owner of the company said I wasn't strong

enough to do the job, so I went back to Louisiana in 1979 and got a job working at a foundry near Baton Rouge. A friend of mine had a sponsor who worked at Exxon, and his sponsor asked him if he knew of anyone who might want to work for Brown Eagle at Exxon. So, I went and applied for the job.

One of the guys out here said I wouldn't last two weeks because I was so skinny, but once I realized how much I could work here and how much money I could make, I knew this was the right place for me. When I first started out here, I was working so much that one of the Exxon guys thought there were two Vietnamese men working out here, but it was only me.

The Connection: So tell us more about your family.

SN: My wife and I have been married since 1974. She works seven days a week at Tony's Seafood in Baton Rouge. We have six children, three boys and three girls, ranging in age from 35 to 23 years. Our youngest boy still lives at home. We have 10 grandchildren and one on the way...Time goes by real quick, but we've made a good life here. □

This feature is designed to help you get to know more of the employees of our company. Please let us know if you would like us to profile one of your co-workers.

CALLING ALL GRADS!

SGS Petroleum Service Corporation is pleased to continue our Graduate Recognition Program by honoring the sons and daughters (spouses, too) of PSC employees who will be graduating from high school or college in 2010. These graduates will be featured in the next issue of *The Connection* and will receive a check for \$100 in honor of their hard work and achievement.

To participate, please send the name and a picture of the graduate, school name and city, the names of both parents (or spouse), and college degree earned (if applicable). Please send the photo and information to Jody Scott, SGS Petroleum Service Corporation, PO Box 3517, Baton Rouge, LA 70821. A digital photo may also be sent via email to jody.scott@sgs.com (photo should be taken at a high pixel setting and sent at original size). Please note that photos printed on inkjet printers do not reproduce well in the newsletter, so please provide an original photo or a high-resolution digital file, if possible. Photos will be returned following printing of the newsletter. **Deadline is Friday, May 14th for our Summer 2010 issue.**

PROMOTIONS AND SUPERVISORY CHANGES

We are pleased to announce that **Robert Franks** has been named as our Texas HSE Leader. Robert came to PSC in 2004 through our Tankerman Career Academy and later was promoted to the position of supervisor for the Houston Tankerman Group. Prior to joining PSC, he spent nine years with the Coast Guard and was the safety director for a fuel hauling company.

Jacquelyne Janneck, who had been responsible for overseeing the operations of our Payroll and Billing group, has assumed a new title as Vice President of Administration and HSE. She will continue to oversee our Dispatch, IT and Contracts Administration departments and our office managers. With this change, Controller **Philip McMasters** will assume oversight of the Payroll and Billing departments in addition to his current responsibilities overseeing our accounting operations.

Kevin Craft has been promoted to the position of Site Leader for our new work group at Valero in Corpus Christi, Texas. Kevin began his career with PSC in 2002 at the CITGO operation in Lake Charles, LA, and was later promoted to the Site Leader position for our work group at Motiva in Convent, LA. For the past 18 months, Kevin had been serving as the Safety and Training Coordinator at Marathon in Garyville, LA, during the construction and start-up of a new dock at the refinery.

Kevin Bourg has been promoted to fill the position of Safety and Training Coordinator for our work group at Marathon. Kevin joined PSC in 2007, working first as an operator at the refinery and most recently as a shift foreman.

We congratulate these employees and wish them much success in their new leadership roles. ☐

ANNIVERSARIES

25 YEARS

Clark Booty – CF Industries, Donaldsonville, LA
Hans Holzberg – Louisiana Tankerman Group

20 YEARS

George LeBlanc – Dow, Plaquemine, LA

15 YEARS

Chris Barton – Houston Tankerman Group

10 YEARS

Jeffery Brown – Dow St. Charles Operations, LA
Larry Glynn – Dow, Plaquemine, LA
Patti Fitzgerald – Baton Rouge Office
Christopher Johnson – Dow, Plaquemine, LA
Horace Stephens – Houston Tankerman Group

5 YEARS

Charles Cross – Louisiana Tankerman Group
Terrance Graves – ExxonMobil, Baytown, TX
Travis Holter – Mosaic, Convent, LA
Derryl Lay – Dow St. Charles Operations, LA
Tony Lemelle – CITGO, Lake Charles, LA
Dustin Pirtle – Dow, Plaquemine, LA
Brian Wicks – ExxonMobil BRPO, Baton Rouge, LA
Laurence Williams – Baton Rouge Office
Roderick Valentine – Shell, Geismar, LA



John Lopez (center) from our Dow Plaquemine work group was recently presented with a watch to commemorate his 20-year anniversary with PSC. He is shown with Rail Switching Supervisor Larry Glynn and Site Leader Joe Jarreau.

George LeBlanc (second from the left) was honored recently on the occasion of his 20-year anniversary with PSC. He serves as the Dock Supervisor for our Dow Plaquemine work group. Pictured with him are Site Leader Joe Jarreau, Marine Operations Manager Jimmy Horn, and Plant Operations Manager Joel Prejean.



ANOTHER 2009 GRAD

Congratulations to Tamara upon her graduation in December. She received a \$100 gift from PSC in recognition of her academic achievements. We wish her much success in her future endeavors.

Tamara L. Knighten
M.A. in Counselor Education
Southern University
Wife of Robert Knighten
ExxonMobil Chemical -
Baton Rouge, LA



SAFETY CORNER



By Rodney Plauche
Director of HSE &
Compliance

I wanted to take this opportunity to congratulate all of our employees on an historic milestone in 2009. Last year we experienced our best performance ever in terms of recordable injuries. This is a tribute to the hard work and focus that each and every employee has demonstrated in this past year. To me, the most important factor in this accomplishment is that, other than the three employees who were injured, everyone went home to their families the same way they showed up for work each day.

In 2009 we began to roll out some new training focused on intervention, highlighting the role that we all have to "be our brother's keeper." Although some of you have not seen this training yet, you will in the very near future. I feel that this approach to working safely is going to keep us all focused on continuing our excellent performance in 2010 and beyond.

We all know that we are responsible for our own safety, not only at work, but also at home. By being our brother's keeper, we all give ourselves permission to watch out for our co-workers and intervene when we see something that could put one of them in harm's way. Additionally, we are giving our co-workers permission to tell us when we are putting

ourselves in harm's way. While this approach may be difficult for some of us, it is important that we give ourselves permission to perform these interventions as well as accept the fact that someone cares enough about us to let us know when our actions may be putting us or others at risk.

In 2009 we proved that we can work an entire year without a recordable injury when we accomplished this safety milestone in our plant operations work groups. Although we have already experienced one recordable injury in 2010, it is my belief that we can complete the remainder of the year without another recordable injury. Again, the way we accomplish this is through the intervention process, identifying hazards in the workplace, and giving ourselves permission to call a "time-out" once we have identified an unsafe condition.

Let us commit to working injury-free for the remainder of the year and enjoy an even better performance in 2010. □

RECENT SAFETY MILESTONES

No Recordable Injuries

<i>Texas Dock Group</i>	<i>12 years</i>
<i>Occidental Chemical - Taft, LA</i>	<i>2 years</i>

No Spills

<i>Flint Hills - Corpus Christi, TX</i>	<i>9 years</i>
<i>Valero - Texas City, TX</i>	<i>9 years</i>
<i>Louisiana Dock Group</i>	<i>8 years</i>
<i>Corpus Christi Tankerman Group</i>	<i>2 years</i>
<i>Swing Tankerman Group (Louisiana)</i>	<i>1 year</i>

A SALUTE TO OUR NEWEST MASTER/SENIOR TANKERMEN

In 1998, the designations of Master and Senior Tankerman were created to recognize our tankermen for exemplary performance, technical skills and work history. Qualification as a Senior Tankerman requires a solid track record of personal safety and environmental performance, employment for at least three years, and proven technical skills in the core areas of SGS Petroleum Service Corporation's tankering operations.

Master Tankerman status is awarded only to those employees who have reached the highest levels of the profession. Unsurpassed technical skills, safety performance, outstanding customer service, and seven years of experience are required. SGS-PSC Master Tankermen represent the best of the best.

Congratulations to the following Senior and Master Tankermen who achieved these designations in 2009:

Senior

Philip Gruss
Darrell Hulin
David Leboeuf
Hector Martinez
Kiel Nidini
Christopher Swain
Eugene Thompson

Master

James Comeaux

From Our Customers

Editor's Note: The comments below were included on a recent customer survey conducted by the SGS Oil, Gas and Chemicals division in Houston, TX.

- The dock PIC and tankerman service has always been top notch and continues to improve in performance and safety. Excellent communications between your supervisory group and Valero supervision. Prompt response to our needs. The SGS PICs are well trained.

*Randy Rice
Operations Complex Manager
Valero Refining
Houston, TX*

- I would like to propose an eagle eye for **Stanley Winchester**. He commanded and controlled the pay loader operation at the sulfur pile on December 12, 2009. His actions allowed us to continue to load the ship with a small rate whereas

otherwise, we would have had to shutdown (because we could not load). I have watched Stanley for several years now, and what I have noticed is an employee growing in confidence and maturing into a steady, dependable leader. I hope he is an employee for as long as he wants to be.

*John A. Alexander
Superintendent Shipping/Traffic
Mosaic Fertilizer LLC
Convent, LA*

- When we look at what has been accomplished in 2009, we have to be in awe of the energy, hard work and dedication we have seen from our employees and contractors.

2009 was a big year for us! We started up three SIT Yards without a recordable injury. We developed and refined existing processes throughout the year to save us time and gain efficiencies. We found ways to maximize the capacity utilization of each yard. We built a strong working relationship with our SIT and plant operations, our

rail switching provider (SGS) and our bulk truck carrier (A&R). The development of a strong team atmosphere at each SIT Yard gives me the confidence that these operations will continue to enjoy the successes and will enable us to work together to overcome the challenges we face every day.

We appreciate your efforts in 2009! Let's challenge ourselves to continue to operate safely, efficiently and effectively every day and throughout 2010!

Each one of you as part of a team will be the reason we succeed. Thanks.

*John L. Barrett
General Manager Business Services
Chevron Phillips Chemical Company LP
The Woodlands, TX*

BARGES FOUND TO HAVE LITTLE IMPACT ON AIR QUALITY IN BATON ROUGE

Editor's Note: The article below was published in the February 12, 2010 issue of [The AWO Letter](#). We thought that it would be of interest to many of our employees. The entire report can be found online at www.deq.la.gov.

On February 4th, American Waterways Operators (AWO) and the Louisiana Department of Environmental Quality (LDEQ) announced in a joint press release that they had published the results of the Carville Barge Monitoring Project. The project was designed to help determine what impact, if any, inadvertent emissions from tank barges had on air quality in the Baton Rouge area, which is

currently classified as in moderate nonattainment for ozone. The study indicates that only approximately five percent of emissions triggers could be attributed to barge, ship and other river sources. Of that five percent, only roughly 1.5 percent could be attributed to barges specifically. (*jamie kuhns*)

"While this study does not directly correlate tank barge emissions to ozone exceedance days," the press release noted, "it may be prudent to continue studying potential sources of ozone precursors at the Carville monitor and in the Baton Rouge area to better understand the true cause of ozone exceedances."

The monitoring project ran from May 1 to September 30, 2009. As outlined in a Memorandum of Understanding signed in April by both LDEQ and tank barge company representatives, emissions readings would be taken at the Carville monitor located in the Iberville Parish section of Baton Rouge. The monitor was set to be triggered by any emission above 0.4 parts per million carbon, and in the event of a trigger, industry participants agreed to work with the LDEQ to identify barges operating in the area at the time and determine what the barges were carrying when the trigger was activated.

WELCOME NEW EMPLOYEES

Georgia Gulf - Plaquemine, LA

Corey Landry
Jared Peairs

CF Industries - Donaldsonville, LA

Patrick Sons

Dow Chemical - St. Charles Operations, LA

Eric Alexander
Joshua Babin
Kyle Comardelle
Earl Cox
Jaclyn Ordoyne
Leon Verda

Dow Chemical - Plaquemine, LA

Derrick Brown
James Duncan
Peter Harper
Darrell Jackson
Clay Lambert
Brenton Percell
Henry Ravencraft
Brennan Sanchez
Warren Smith
Donald Zeringue

Marathon Petroleum - Garyville, LA

Chase Berthelot
Marrio Porter
Ross Roper
Dale Tamplain

Mosaic Louisiana Operations

Tyler Creel
Nicholas Dennis
Kennan Hymel
Blane Jacob
Blake Louque
Tyrone Smith

Flint Hills Resources - Corpus Christi, TX

Calvin Collins
Daniel Garcia
Shawn Passmore

ExxonMobil Chemical - Baton Rouge, LA

Corey Hebert
Anthony Hogan
Terrance Jackson
John Kolmansberger
Michael Metoyer
Anthony Scott
Devin Solete
Geoffrey Vaughns
Dennis Wicker
Andrew Williams
Samuel Williams

LA Dock Group

Jesse Wiley

Shell Chemical - Geismar, LA

Joshua Lucas

TPC - Houston, TX

Bryan Goldsmith

Rubicon - Geismar, LA

Jared Amedee
Jorge Diaz
Bryan Gonzales

Georgia Gulf - Aberdeen, MS

Dequann Drake
Carnell Jones
Christopher Mitchem

TOTAL Petrochemicals - Carville, LA

Sammy Tortorich

Targa Resources - Mont Belvieu, TX

Joshua Myron

Occidental - Deer Park, TX

Royce Walsh

Occidental - Taft, LA

Denny Trosclair

Valero - Corpus Christi, TX

David Brooks
Dwayne Clatter
Michael Elizondo
Joe Espinoza
Richard Garcia
Andrew Golding
Loreto Gonzales
Bryan Lee
Joseph Martinez
Michael Martinez
Jason Mendiola
John Rives
Paul Salazar
Christopher Sinnacher

PRECIOUS CARGO ARRIVALS

It's a Girl! Amanda Blanchard (ExxonMobil Chemical - Baton Rouge, LA) and her husband Josh are pleased to announce the birth of their daughter Jourdyne Michelle. She was born on November 16th weighing 7 lbs 2.5 oz.

It's a Girl! Micheal Wimbley (Chevron Phillips Chemical - Orange, TX) and his wife Rolanda are the proud parents of a daughter born on December 7th. Breanna Mae weighed 5 lbs 2oz.

It's a Boy! Warren Dragon (Dow St. Charles) and his wife Jamie welcomed a new baby to their family on January 14th. Landyn Joseph weighed 2 lbs 2 oz.

It's a Boy! Melissa Charlet (Baton Rouge Office) and her husband Chad are pleased to announce the birth of their son Carson Blake on February 5th. He weighed 7 lbs 7 oz. Carson is also the grandson of Louisiana Plant Operations Manager David Webre.

COULD YOU BE THE LUCKY WINNER?

Our "hidden" name went unnoticed in the last issue. Another name is hidden in this issue of *The Connection*, and a prize package is waiting to be claimed. If you find your name printed in *lowercase italic letters* (in parentheses), please contact the Human Resources Department in Baton Rouge to claim your prize.

HO, HO, HOLIDAY PARTY PICS

Shown below are some snapshots from the Texas and Baton Rouge Office holiday parties held in December. The celebration in Pasadena included some team-building activities involving gingerbread houses and toilet paper snowmen. Santa (dressed for the part in a Coast Guard approved work vest) made the rounds at the party in Baton Rouge.



Allen Derossett, Robert Neuman and Chris Thuneman with their winning snowman (a.k.a. Alberto Gutierrez).



Christina Angulo seems to be having some trouble putting her house together. That "Easy Frost" doesn't look real easy to use!



Carrie Worthan, Brian Camp and Robert Franks are hard at work on the roof of their gingerbread house.

Shelley Delapasse & Philip McMasters enjoy some of the tasty holiday goodies.



Phil "Mr. Snowman" Johnson, a jolly happy soul.



Santa's Helpers – Lamonica Antoine and Brigette Major.



Looks like Don Richardson is reciting a long wish list to Santa while JoAnn Fridge tries to get in a few wishes of her own.



Waiting their turn to sit on Santa's knee are David Webre, Rodney Plauche, Jimmy Stockton & Jimmy Horn.

SNAPSHOTS FROM OUR 2010 LEADERSHIP SOCIAL



Jean & Herb Hawthorne



Matthew & Amanda Seale



Nikki & Mason Dela Cruz



Roman Firmin & Deon Singleton



Melinda & Curtis Steele



Shari Hebert with Toby & Katrina McDowell



Jack Berry, Jesse Ruiz, Ava Haymon, Letty Ruiz, Rosa Berry & Cordell Haymon



Joel Prejean, Larry Glynn, Troy Cazenave, Wilson Bower, Bill Dazet & Jason Blanchard

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A FALL FUN-FEST IN TEXAS

Employees from our Texas work group and their families got together on the Saturday before Thanksgiving for a Fall Festival at Clear Lake Regional Park in Seabrook, TX. There was something fun for everyone – bingo, horseshoes, dominos, train rides and other amusements for the youngsters, and a birthday celebration for Corpus Christi Supervisor **Jack Berry**. Although the weather was a bit on the chilly side, approximately 150 people attended the event.

The lucky winners for the day included horseshoe champions **Kevin Hensely** and **Herb Ricks**, with **Brian Camp** and **Terrance Graves** in second place. Griselda and **Brian Main** won the dominos competition, with Debra and **Irvin Thompson** coming in second. **Jake Albright** took home the top door prize, a 41-inch LCD television.

Special thanks to Jeffrey Worthan, Justin Sims and Mya, Jocelyn and Nicole Dela Cruz for volunteering to help make the event run smoothly.

